

Distorted Audio in Video Conversations

Keywords / Key Phrases: distorted sound, noise, chipmunk, chip munk voice

Article Language Selection: [Russian](#) | [English](#)

1. Ensure that you have closed all other applications in the computer and ensure that the computer meets the minimum requirements of the webcam.
2. Uninstall any programs related to the Creative webcam in the **Control Panel > Add/Remove Programs**
3. Disconnect your webcam from the computer and insert the installation CD from the webcam.
4. Reinstall from the CD as per normal and only connect your webcam when prompted. Otherwise connect the webcam after the installation.
5. Finish all microphone testing with your webcam according to the instant messenger's settings.

Further Suggestions

[SID 7067](#) - Configuring a WebCam in Yahoo Messenger, MSN Messenger or others

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